



January 25, 2022

Dear Honorable David A. La Rock and House Transportation Subcommittee,

We are fortunate to own an auto glass repair and replacement business in Newport News, Virginia for the past fifteen years where we have over 50 years of combined experience. An important component to our business is the safety of our customers. This is demonstrated by being a member of the Auto Glass Safety Council (AGSC).

Membership in the AGSC indicates that we follow the Auto Glass Replacement Safety Standard in which our customers can be assured the windshield installed in their vehicle has been done properly. Part of the standard is our technicians passing an Auto Glass Technician certification examination every three (3) years. In addition, technicians are randomly audited by a third party to ensure that proper procedures are being followed.

There are no set safety laws for the auto glass industry to follow even though the windshield is an integral element of the safety component of a motor vehicle. The inconsistency of windshield installation procedures in the auto glass replacement industry has caused injury or death when automobile accidents occur. Over the years, we have witnessed windshields not properly installed. For instance, we have seen windshields easily pushed out from the body when the retention system has not been properly applied. The retention system is what enables the windshield to adhere to the body of the vehicle in order to stay in place in the event of an accident. When the retention system fails, the windshield will detach from the vehicle causing injury or death to the occupants of the vehicle during an automobile accident.

We ask you to support HB 699, Glass Replacement in Vehicles. Supporting this bill will ensure the proper training of individuals and proper windshield installation procedures. We believe supporting HB 699 will have a direct result in improving the safety of occupants during automobile accidents.

Sincerely,
David and Rhonda Scott
Owners, NOVUS Glass Repair & Replacement